

LOVE2SHOP (PAPER) GIFT VOUCHER

TERMS & CONDITIONS

These Terms & Conditions apply to the use of paper Love2shop gift vouchers ("Voucher(s)") issued by **Love2shop, Park Christmas Savings and any other subsidiary within the Paypoint Group** ("we", "us", "our").

1. Use of the Voucher

- The Voucher may be redeemed against products or services as specified by us at participating locations, subject to any applicable restrictions and conditions set by participating partners.
- Participating partners and any applicable restrictions may change from time to time. It is your responsibility to check our website for the latest list of participating partners and any associated restrictions before using the Voucher.
- The Voucher cannot be used as payment towards store cards, accounts, other gift cards, or vouchers within partner stores.
- The Voucher cannot be used for online purchases and is valid for in-store transactions only.
- The Voucher is non-transferable and cannot be exchanged for cash.
- Lost, stolen, or damaged Vouchers will not be replaced.
- You must not detach the Voucher from its counterfoil; doing so will void the Voucher and render it unusable. If you have detached the Voucher in error, you should contact the issuer to establish whether a replacement can be offered, as this is at the issuer's discretion.
- If you return goods or services purchased using a Voucher to a participating partner, any refund issued will be in accordance with the participating partner's own refund policy. Refunds will not be provided in the form of Vouchers. Any refund will be made directly by the participating partner, and we shall have no responsibility for issuing refunds or replacements in such cases.

2. Expiry Date

- Each Voucher has an expiry date, which is clearly printed on the Voucher itself.
- Vouchers must be used **on or before the expiry date**.
- If the Voucher expires before it is used, it **cannot be refunded, exchanged, or replaced**.
- It is your responsibility to ensure the Voucher is used before the expiry date.

3. No Partial Redemption

- Vouchers must be redeemed in full in a single transaction. No change or credit will be given for unused balances.

4. Limitation of Liability

- We are not responsible for Vouchers that are lost, stolen, destroyed, or used without your permission.
- We shall not be liable for any loss or damage arising from the refusal to accept an expired, altered, or otherwise invalid Voucher.
- We do not guarantee that any participating partner will accept the Voucher for payment of goods or services.

5. General

- Vouchers are not covered by the Financial Services Compensation Scheme. In the unlikely event of us becoming insolvent the Voucher may not be available to spend.
- Vouchers may not be re-sold on any internet site such as ebay, Gumtree or any other similar site.

6. Variation

- We reserve the right to amend these Terms & Conditions from time to time without prior notice.

7. Governing Law

- Vouchers are issued and governed under the laws of **England and Wales**.

8. Customer Care

- For questions or assistance, please contact us at:
 - info@love2shop.co.uk